



FAQs

How many people can the Hakhel Lodge sleep?

- Currently, the Lodge can comfortably accommodate 54 guests, plus 12 infants (in Pack-n-Play cribs, in select rooms).
- Room capacities are divided as follows: 16 rooms with 2 beds; 4 rooms with 2 bunk-beds; one room with 3 bunk beds.
- 19 of the 21 bedrooms at the Hakhel Lodge have en-suite bathrooms.
- Stay tuned - additional rooms will be added soon!

What is the reservation & payment policy?

- When reserving the Hakhel Lodge through KVation.com, visitors must abide by the payment policy outlined on the KVation.com website.
- Each reservation includes tax for the State of Vermont and the Town of Wilmington.
- A \$500 security deposit will be added to each reservation. The \$500 security deposit will be refunded when the grounds staff verifies that the Hakhel Lodge was left in good condition.

How to make a reservation?

- You can use the KVation website to choose the dates you'd like to visit the Hakhel Lodge. Alternatively, you may contact us directly by messaging through the KVation website.
- Please be aware that your booking is not confirmed until we have sent you a confirmation email.



What is the cancellation policy?

- Guests can receive a full refund if they cancel within 24 hours of booking, if the cancellation occurs at least 15 days before check-in.
- Guests can cancel until 30 days before check-in for a full refund.
- If guests cancel between 15 and 30 days before check-in, the guest will be responsible for 50% of the total booking cost.
- If the guest cancels less than 15 days before check-in, guests are still obligated to pay the for the full reservation.

Can I change my reservation once I've booked?

- You can change your booking, subject to calendar availability.
- To make inquiries about your booking, contact us.

What time is check in and check out?

- For weekend groups, check-in at the Hakhel Lodge is anytime after 11AM. At the end of the visit, the Lodge must be cleared of all guests and personal belongings before 2PM.
- For additional days and extra-long visits, contact us .

Is there anyone on-site to show us around?

- With easy-to-read floor maps, guest signs, and a pre-visit info document, you will not need anyone to show you around!
- The Lodge will be exclusively yours, from check-in to check-out, and will be sparkling clean when you arrive.

What is the level of Kashrus at the Hakhel Lodge?

- The Lodge maintains a high standard of Kashrus, and a Cholov Yisroel Dairy kitchen.
- All groups are required to provide a family reference (a Rav or local Orthodox Rabbi) who will vouch for their Kashrus standards.



- Any groups that come to the Lodge accompanied by a chef will have to provide proof of the chefs' Kashrus credentials by a registered agency.
- There are two completely separate kitchens, with utensils, pots, pans and small appliances for each.
- All meat items should be stored in the meat kitchen, all dairy items should be stored in the dairy kitchen.
- The propane tanks (that heat the stove and ovens) are controlled by a key. Once a deposit is made, the key will be given to a designated key-holder. The key cannot be shared with any other guests, or the grounds staff. In accordance with Kashrus laws, only the key-holder is allowed to turn on and off the propane line.

What supplies are at the Hakhel Lodge?

- All linen and bedding and towels are provided for you. Shampoos, soaps, tissues, toilet paper and paper towels are complimentary.

Is the Hakhel Lodge child-friendly?

- Absolutely! As well as 10 ikea high-chairs available in the dining room, the Lodge also provides 12 pack-n-plays for babies (with option to have the grounds staff set them up in advance). There's also a playroom with some toys.
- Caution: near the lodge (behind the shul) there's a creek with running water. It is recommended that children are supervised while they are outside to ensure their safety while near the water.

Is there parking available on site?

- Yes, there is room for approximately 50 cars in the parking lot.

Are there Siddurim and Chumashim at the Hakhel Lodge?

- The Hakhel Lodge has a fully equipped shul, with a Sefer Torah! There are Siddurim (Nusach Ari), Chumashim, and a full library of books available.



Do you have quiet hours?

- Although the Lodge sits on 5+ acres of gorgeous Vermont mountains, the main house is situated on the edge of the property, close to the neighbors. As such, quiet hours outside the main house and in the surrounding property are from 9:00PM – 7:00AM, in accordance with local law.

Is the Hakhel Lodge wheelchair accessible?

- There is a ramp entrance at the rear, and the main floor (Dining Room, Lounge, Kitchens, and Playroom, as well as Suites 11-14) is accessible to wheelchairs.

Is there an eruv at the Hakhel Lodge?

- There is currently no eruv at the Lodge, but one is in the works; hopefully by your next visit it will be up!

Are candles allowed at the Hakhel Lodge?

- The Lodge has a designated space to light Shabbos candles. Absolutely no fire is permitted in any other room in the Lodge.

Is there WIFI available?

- WIFI is available for guests to use. When you've made your reservation, we'll email you the log in details.

What is your smoking policy?

- Smoking, including the use of electronic cigarettes in (and within 25 feet of) the Lodge is strictly prohibited.